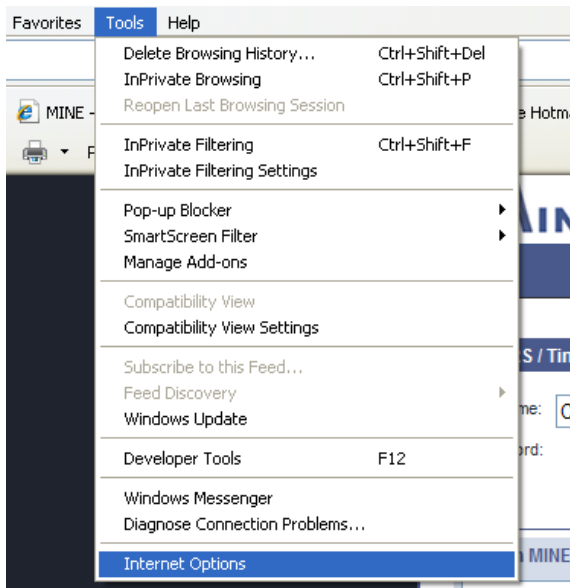
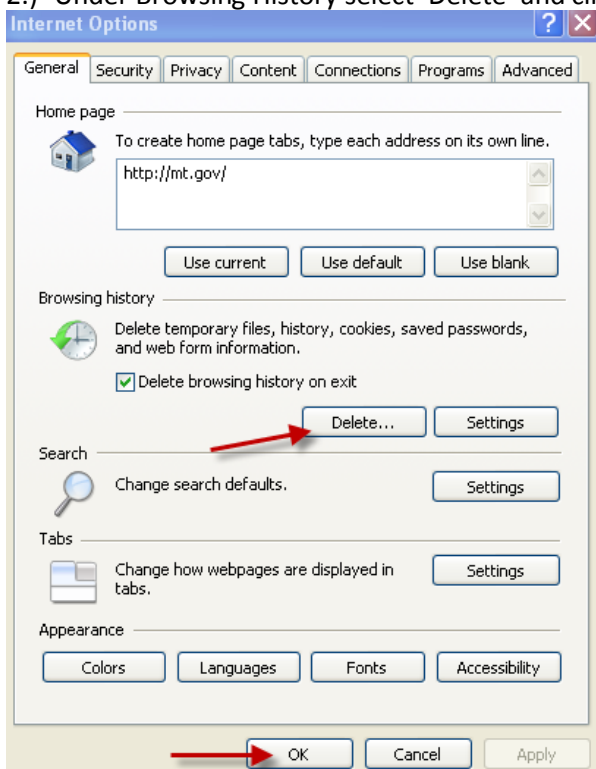


## Deleting Internet Browser History and Clearing Cache Instructions

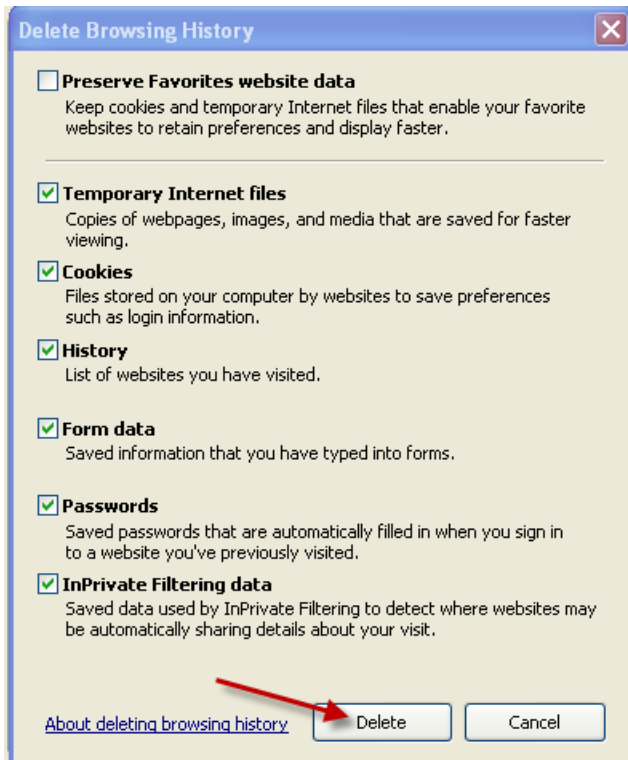
1.) Open Internet Explorer Session. Go to Tools> Internet Options



2.) Under Browsing History select 'Delete' and click OK.

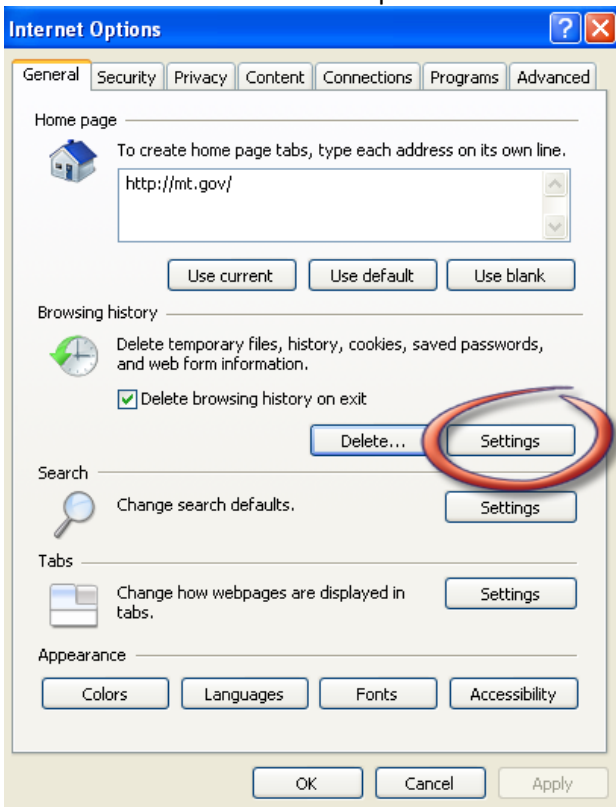


3.) Ensure appropriate boxes are checked, and click 'Delete'

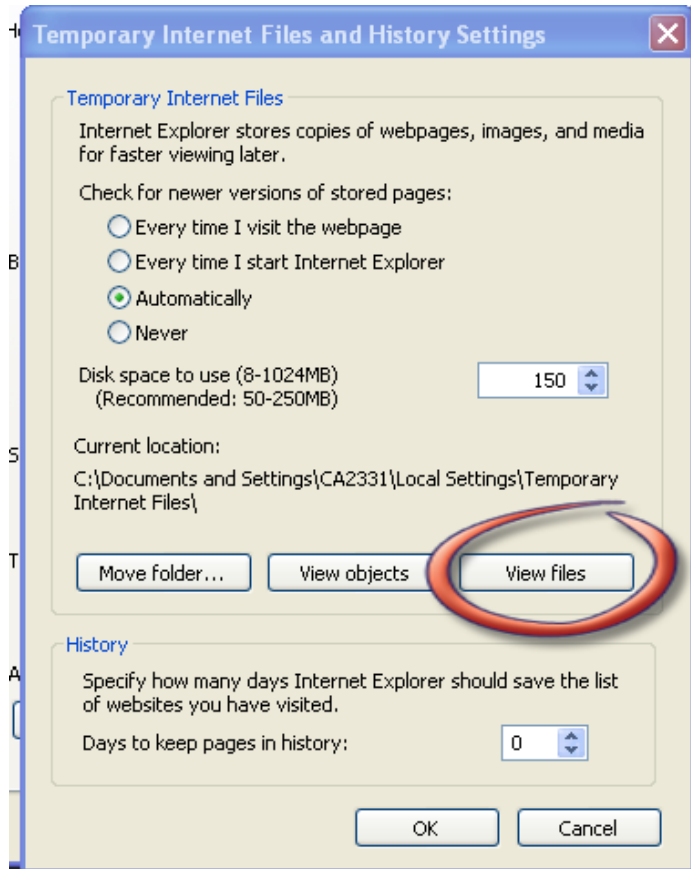


**If you continue experiencing issues please complete the verification process detailed below:**

Return to the Tools> Internet Options screen select Settings:



Select View Files:



A file window will appear. If there are any files in this folder delete them all by highlighting all the folders, right click and click delete:

